

Order Guide for Cash/Coin Stationery Customers

How to Order

- 1 Decide on what Cash Stationery you require to pay your deposits into the Bank's Cash Centres.
- 2 Complete the Stationery Order Form - quoting your unique 9 digit account number, name and contact telephone number. If you need a copy of the order form, please contact your Customer Service team on **0845 603 1279**
- 3 Email your order to **RBS@bbanner.co.uk** 
- 4 If you have a fax machine, fax your orders to **0845 602 5511** 

If you **do not** have a fax machine, either:

- 5 Telephone your order to: **0845 603 1279**
quoting your unique 9 digit number



or

- 6 Post to:

Banner Business Services
St Crispins
Duke Street
Norwich NR3 1PD



If you cannot locate your unique account number, please contact the RBS Group Customer Service Team on **0845 603 1279**, stating that you are a Cash Stationery customer and quoting your postcode